

Where to get Advice

INDEPENDENT ORGANISATIONS

Age Concern - Leicester (0116) 299 2233
Shire and Rutland

Nursing and Residential
Homes Advisory Service (0116) 299 2274
(Shops stock leaflets and information booklets)
www.ageconcernleics.com

VISTA (Society for the Blind) (0116) 249 0909
www.vistablind.org.uk

**Carers of Leicestershire Action
and Support Project (CLASP)** (0116) 251 0999
www.claspthecarerscentre.org.uk

Help the Aged 0500 767476
www.helptheaged.org.uk/carefees

**The Relatives and Residents
Association** (0207) 359 8136
www.relres.org

Guardianship Office
(Includes the Court of Protection) 0845 330 2900
www.publicguardian.gov.uk

CareAware 0161 707 1107
www.careaware.co.uk

Nursing Home Fees Agency 0800 998 833
www.nhfa.co.uk

Saga 0800 056 6101
www.saga.co.uk

Community Legal Advice 0845 345 4345
www.communitylegaladvice.org.uk

IFA specialising in long term care issues 116 2993000 / 07826 748824
<http://psafinancial.co.uk/LongTermCarePlanningbrEstatePreservation/tabid/10233/Default.aspx>

LOCAL AUTHORITIES

Leicestershire Social Services
Welfare Rights Team (0116) 275 9202
Advice Line
Thursdays 09.30-12.30 (0116) 277 9496

Local Offices
Melton (01664) 564698
Coalville (01530) 275200
Hinckley (01455) 636964
Wigston (0116) 278 7111
Loughborough (01509) 266641
Market Harborough (01858) 465331

Leicester City Social Services
Welfare Rights Advice Line (0116) 225 4888
(Mon/Tues/Wed/Thurs 13.00 - 16.00)

welfare.rights@leicester.gov.uk

Local Offices

Grey Friars (0116) 253 1191

Rutland Social Services

Welfare Rights - contact
Citizens Advice Bureau 0845 120 3705

Local offices

Oakham (01572) 722577

BENEFITS ADVICE

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DWP Pensions Service

Pension Credit claim 0800 991234
Advice 0845 606 0265

www.thepensionsservice.gov.uk

Attendance Allowance 0800 882200
DWP Benefits Advice 0906 120 9810

www.dwp.gov.uk

Veterans - UK 0800 169 2277

for ex-services people

www.veterans-uk.info

SOCIAL SERVICES - HOSPITAL OFFICES

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Glenfield General Hospital (0116) 287 1471

Leicester General Hospital (0116)258 4952/4937/4938

Leicester Royal Infirmary (0116) 258 5141

PRIMARY CARE TRUSTS

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Leicester City PCT (0116) 295 1400

**Leicestershire County and
Rutland PCT** (0116) 295 7500

INSPECTION COMMISSION

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Care Quality Commission

National Correspondence

Citygate

Gallowgate

Newcastle-upon-Tyne

NE1 4PA

0300 061 6161

Complaints

enquiries@cqc.org.uk

To download Inspection Reports visit

www.cqc.org.uk

ORGANISATIONS REPRESENTING INDEPENDENT PROVIDERS

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East Midlands C.A.R.E.

www.emcare.org.uk

Registered Office

167 London Road, Leicester LE2 1EG.

Registered in Cardiff: 6438352

Contact: members@emcare.org.uk

Leicestershire Domiciliary Care Providers Association

c/o Hinckley Carer Support Scheme

Hinckley Health Centre, Hill Street
Hinckley, Leicestershire, LE10 1DS

(01455) 614655