

Where to get Advice

INDEPENDENT ORGANISATIONS

Age Concern - Leicester (0116) 299 2233
Shire and Rutland

Nursing and Residential
Homes Advisory Service (0116) 299 2274
(Shops stock leaflets and information booklets)
www.ageconcernleics.com

VISTA (Society for the Blind) (0116) 249 0909
www.vistablind.org.uk

**Carers of Leicestershire Action
and Support Project (CLASP)** (0116) 251 0999
www.claspthecarerscentre.org.uk

Help the Aged 0500 767476
www.helptheaged.org.uk/carefees

Counsel and Care 0845 300 7585
(Advisory service 10.00 -12.30/14.00-16.00)
www.counselandcare.org.uk

**The Relatives and Residents
Association** (0207) 359 8136
www.relres.org

Guardianship Office
(Includes the Court of Protection) 0845 330 2900
www.publicguardian.gov.uk

**Independent Financial Adviser
Association** 0800 085 3250
www.unbiased.co.uk

(Will give the names of eight IFA's near you)
CareAware 0161 707 1107
www.careaware.co.uk

Nursing Home Fees Agency 0800 998 833
www.nhfa.co.uk

Saga 0800 056 6101
www.saga.co.uk

Community Legal Advice 0845 345 4345
www.communitylegaladvice.org.uk

The Wealth Care Partnership 0800 652 8232
www.thewealthpartnership.net

LOCAL AUTHORITIES

Leicestershire Social Services

Welfare Rights Team (0116) 275 9202
Advice Line
Thursdays 09.30-12.30 (0116) 277 9496

Local Offices

Melton (01664) 564698
Coalville (01530) 275200
Hinckley (01455) 636964
Wigston (0116) 278 7111
Loughborough (01509) 266641
Market Harborough (01858) 465331

Leicester City Social Services

Welfare Rights Advice Line (0116) 225 4888
(Mon/Tues/Wed/Thurs 13.00 - 16.00)
welfare.rights@leicester.gov.uk

Local Offices

Grey Friars (0116) 253 1191

Rutland Social Services

Welfare Rights - contact
Citizens Advice Bureau 0845 120 3705
Local offices
Oakham (01572) 722577

BENEFITS ADVICE

DWP Pensions Service

Pension Credit claim 0800 991234
Advice 0845 606 0265
www.thepensionservice.gov.uk

Attendance Allowance 0800 882200

DWP Benefits Advice 0906 120 9810

www.dwp.gov.uk

Veterans - UK 0800 169 2277

for ex-services people

www.veterans-uk.info

SOCIAL SERVICES - HOSPITAL OFFICES

Glenfield General Hospital (0116) 287 1471

Leicester General Hospital (0116)258 4952/4937

/4938

Leicester Royal Infirmary (0116) 258 5141

PRIMARY CARE TRUSTS

Leicester City PCT (0116) 295 1400

Leicestershire County and

Rutland PCT (0116) 295 7500

INSPECTION COMMISSION

Care Quality Commission

National Correspondence

Citygate

Gallowgate

Newcastle-upon-Tyne

NE1 4PA 0300 061 6161

Complaints enquiries@cqc.org.uk

To download Inspection Reports visit www.cqc.org.uk

ORGANISATIONS REPRESENTING INDEPENDENT PROVIDERS

East Midlands C.A.R.E.

www.emcare.org.uk

Head Office

The Secretary,

The Grove, Old Dalby,

Leicestershire, LE14 3LL

secretary@emcare.org.uk

Nursing Homes Group

The Secretary,

107 Coventry Road, Market Harborough,

Leicestershire, LE16 9BX (01858) 463177

Leicestershire Forum of Voluntary Providers

c/o VISTA

Margaret Road

Leicester, LE5 5FU (0116) 249 8824

Leicestershire Domiciliary Care Providers Association

c/o Hinckley Carer Support Scheme

Hinckley Health Centre

Hill Street

Hinckley
Leicestershire, LE10 1DS

(01455) 614655